

The Piste Office

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[PAYMENT & SHIPPING](#)

Our online store accepts payment by Paypal but if you wish to pay by either debit or credit card you can simply call **Jon** on +44 (0)7875 720780 with your requirements, card details & shipping address.

Our online store is configured for UK shipping but we regularly ship goods all around the world so if you require overseas shipping simply send an email to jon@thepisteoffice.com detailing your itemised list of requirements plus full shipping address & we'll quote you a shipped price by return. The prices shown in the online store include 20% VAT for purchases within the UK/EU however this tax will be deducted for orders being shipped to non EU countries. Orders to non EU countries can only be shipped by a signed-for courier service as proof of export is required. Any import charges/taxes applied by non EU countries are the responsibility of the purchaser.

Orders to the UK/EU will usually be shipped by either Royal Mail or UPS & you can select the shipper/service at check-out. We will endeavour to despatch orders on the day of receipt or the following working day at the latest. Orders requesting shipping by Royal Mail Special Delivery Next Day or Royal Mail Special Delivery Saturday must be received by 1.00pm.

Please note that Royal Mail aim to deliver 93% of 1st Class mail the next working day after posting but to guarantee a delivery you should select one of the Special Delivery options. Their target for 2nd Class is to deliver 98.5% of items within three working days of posting.

Orders sent by Royal Mail Special Delivery or UPS will require a signature upon delivery so please ensure that someone will be home or enter a work address in the 'Ship To' section.

We reserve the right to send high value goods by a signed-for service (at our additional cost) even if a lower cost service is selected.

Specific delivery requests will be noted however for security reasons our shipping partners may not always be able to comply, ie "please leave behind the shed" etc.

This Category is currently empty.